

[REDACTED]  
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1 October 2021

Dear [REDACTED]

**Re: OIA response times**

Thank you for your email of 10 September 2021, requesting information under the Official Information Act 1982 (OIA). Specifically, you have asked:

- 1) *From 1 January to 30 June 2021, how many OIA requests did your agency receive?*
- 2) *From 1 January to 30 June 2021, what was the average OIA response time (including any extension time)?*
- 3) *From 1 January to 30 June 2021, what was the longest OIA response time (including any extension time)?*
- 4) *From 1 January to 30 June 2021, what percentage of OIAs required a time extension?*
- 5) *From 1 January to 30 June 2021, what percentage of OIAs were refused?*
- 6) *From 1 January to 30 June 2021, what percentage of OIAs were partially refused or redacted?*

With respect to question 1, the Energy Efficiency and Conservation Authority (EECA) received 15 OIA requests between 1 January to 30 June 2021.

With respect to question 2, the average OIA response time between 1 January to 30 June 2021 at EECA was 15 days.

With respect to question 3, the longest OIA response time was 40 days. In this instance the request was extended while EECA sought clarification and refinement of scope from the requestor, who did not respond.

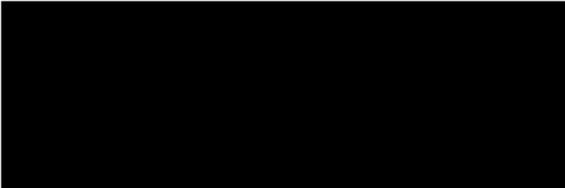
With respect to questions 4-6, of the 15 OIA requests received between 1 January and 30 June 2021:

- Two OIA requests (13%) required an extension
- Two OIA requests (13%) were refused, and
- One OIA request (7%) was partially refused and two OIA requests (13%) were partially redacted.

You have the right, by way of complaint to the Ombudsman, to seek an investigation and review of EECA's response to your information request. You can do this by email to [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz) or by writing to the Office of the Ombudsman, PO Box 10152, Wellington 6143.

Thank you again for taking the time to write.

Yours sincerely



Andrew Caseley  
**Chief Executive**